M. Williams and S. Firth, Flat 1, 16, Commercial Road, Hereford, HR1 2BB.

To Whom It May Concern

2nd. December, 2015.

Re:-Extension Of Trading Hours Application by Yates's, Commercial Road, Hereford

In relation to the minutes of the residents' meeting held on 21st. October, 2015 as provided by Mr. Paul Needs, Manager at Yates's, we would like to voice our opinion on the following points:-

- a) we do not understand where Mrs. Rogers is going to on her objections to the application. She is not a resident of Jacobs Court, only a property owner. How can she comment on the noise and anti-social behaviour we have had to endure as residents in the past? To state that she is acting on behalf of the residents of Commercial Road is strange to say the least. We have not seen any letters of objection submitted by her on the various occasions in the past when we have raised objections to licensing reviews in the Commercial Road area.
- b) We attended the above mentioned residents' meeting, along with two residents of Jacobs Court. Their main concern was with the construction of the building and its inadequate sound proofing. When the properties were initially developed, the question does arise as to whether a noise survey was carried out.
- c) During the initial stages of this application, we voiced our objections to the extension of trading hours, but, as it transpires, they were unfounded. Our problems lie with the general disruption to normal life because of the night time activity in Commercial Road created by other late trading establishments in the area. The extra trading hour at Yates's has made no difference to the already existing problem, and it is evident that matters are being properly conducted at Yates's. Indeed, it is a pity that some of the other establishments do follow this example.
- d) Obviously, no control can be exercised over customers when they have left trading premises and entered public areas. This control is down to sensible conditions being laid down by the council in consideration of taxpayers' quality of life and to a consistent police presence. It is amazing what the sight of a bobby on the beat makes.

Yours faithfully.

